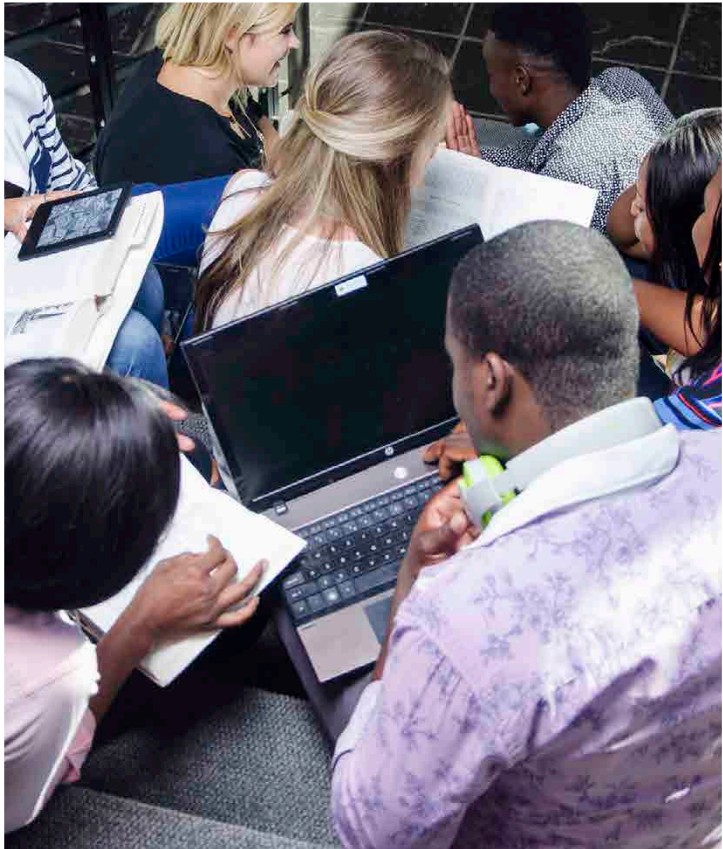




INFORMATION BOOKLET



WELCOME TO YOUR FUTURE

EDUCATION IS THE GREATEST EQUALISER



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DEAR IOL STUDENT

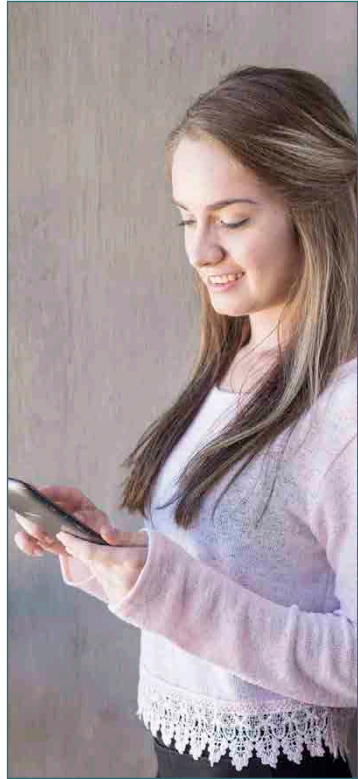
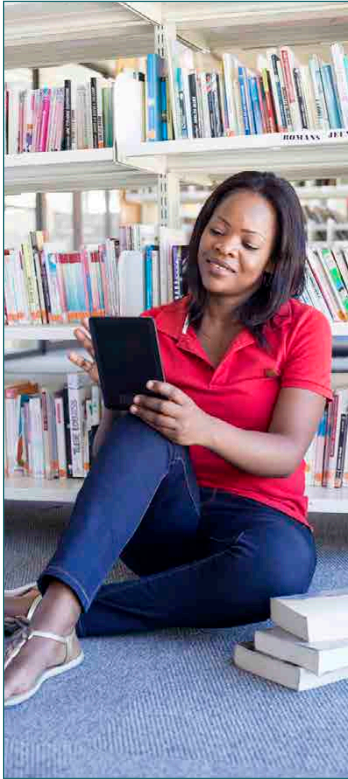
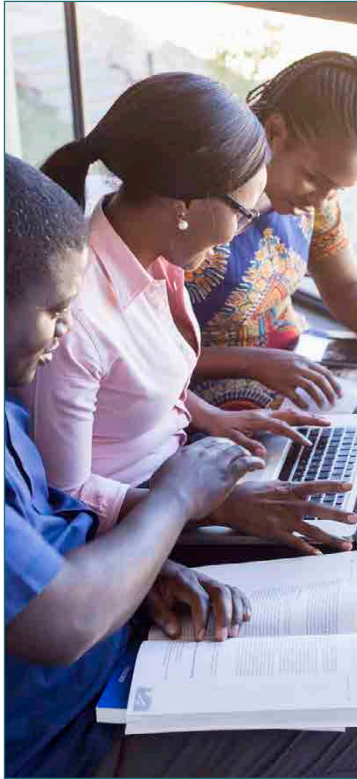
Thank you for choosing the Institute for Open Learning (IOL) as your partner in education.

Congratulations, you are now successfully registered as an IOL student; welcome to the IOL team!

We are proud to inform you that all IOL qualifications are accredited by the Namibian Qualifications Authority (NQA), and registered with the National Council for Higher Education (NCHE) and the Namibian Training Authority (NTA).

You received a SMS with your student number, registered subjects and the password to the IOL Student Portal. If you have not received this important information, please contact your nearest IOL Office.





1. REGISTRATION, ASSIGNMENT & EXAMINATION DUE DATES

One of the advantages of studying through IOL is that you can register throughout the year. However, it is important to take note of the following dates:

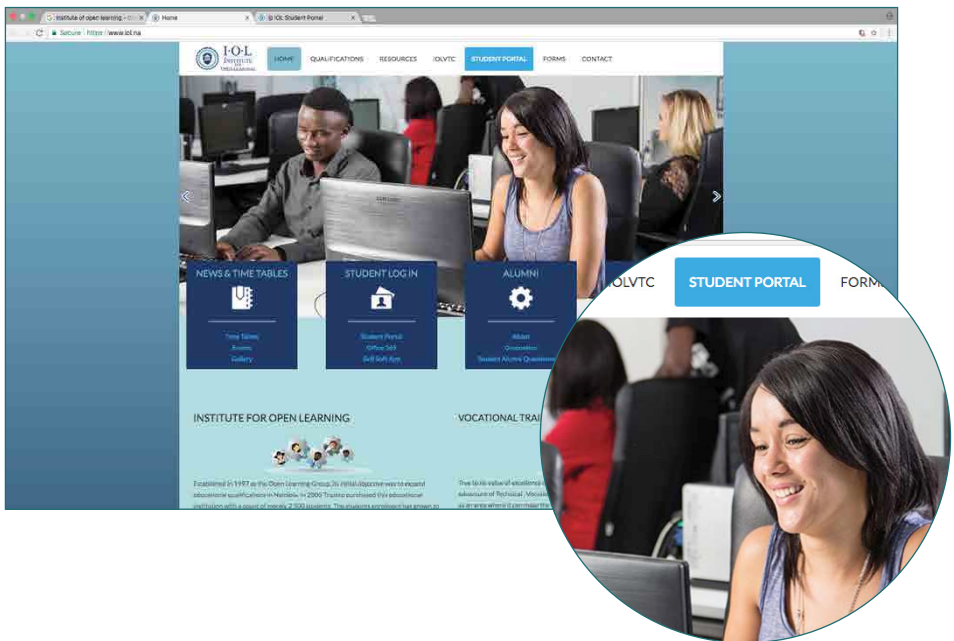
Semester (Registration)	Assignment due date	Examination
First semester: Register before 15 November	January of the year	April/May – during the school holidays
Second semester: Register before 15 April	June of the year	August/September – during the school holidays
	Exact June date to be confirmed via sms	Supplementary: November/December

The due date for the June assignment submission depends on the Ministry of Education's school calendar as examinations will be written in the school holidays.

2. IOL PROVIDES THE FOLLOWING STUDENT SUPPORT SERVICES:

2.1 STUDENT PORTAL

Upon registration, all students have access to the IOL student portal. The portal contains all the important information as well as study material needed for an effective and pleasant study experience. As the portal is available upon registration, you can start with your studies immediately and do not necessarily have to wait for your study materials.



How to login:

- Log onto the IOL website, www.iol.na;
- Click on the Student Portal link.
- Login with your username and password (received via SMS upon registration);

Forgot password?

Click on 'Forgot password', and you will be redirected to a new page where you will be asked to enter your student number. Once your student number has been entered, a new password will be sent to you via text message and you will be able to log onto the Student Portal using the new password.

STUDENT PORTAL CONTENT

MY STUDIES

- Welcoming letter
- Assignments
- Old examination question papers
- Study guides (Kindle format and pdf)
- Tutor lists
- PowerPoint presentations of the Contact Classes
- Qualification outline
- Qualification information

PROFILE

You can request for your personal details to be changed on the system. Keep your personal details updated, to ensure open communication channels.

ACADEMIC HISTORY

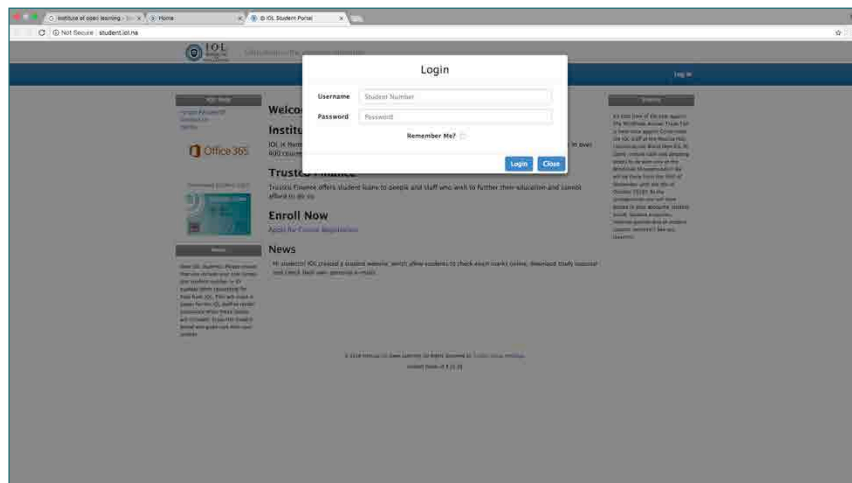
All prior or further studies can be updated here.

FINANCES

Statement, should you have a loan from Trustco Finance.

ACADEMIC RESULTS

Your latest Academic Record. Should there be discrepancies, inform the IOL office.



EXAM TIMETABLE

After you have booked for your examination, your examination timetable will be available for you to print and submit for study leave.

EXAM BOOKING

Where you book for your examination and confirm your examination venue (see booking procedure for IOL examinations).

2.2 ELECTRONIC BOOK/KINDLE

All education qualifications and the Diploma in Policing are offered with an Electronic Book, called the Kindle. The Kindle is pre-loaded with the necessary study material for the enrolled qualification. New material can be uploaded at any time throughout the study period.

The dispatching of Kindles, textbooks and study guides will be done directly from the IOL Head Office in Windhoek. IOL will dispatch the material via postal or courier services to the nearest IOL Regional Office or a NamPost office.

Study material sent through NamPost, must be collected within 15 working days. If the material is not collected within the stipulated 15 working days, it will be returned to IOL. If you have not received your material within three (3) weeks after registration, you should contact the nearest IOL Regional Office. No study material will be dispatched while stock take is in process. Stock take will be done on every last weekday of the month, as well as the first three (3) weekdays of the next month.

kindle fire



2.3 FREE MICROSOFT OFFICE 365

The Institute for Open Learning will provide Microsoft Office 365 free of charge to every active student.

This means that, for as long as you are an active IOL student, you will always have access to the latest version of the full office productivity suite for free. The suite includes Word, Excel, PowerPoint and One Note and many other programmes that are available for offline and online use.

What does this mean for you?

- Install Office 365 on up to five (5) compatible PCs and Macs, plus five (5) tablets (including iPad);
- Use it with OneDrive to automatically sync all your devices;
- Gain valuable skills on the world's most popular productivity software; and
- Use the same programmes as IOL to ensure full file fidelity.

Follow these simple steps to get your Office 365:

For PC and Mac:

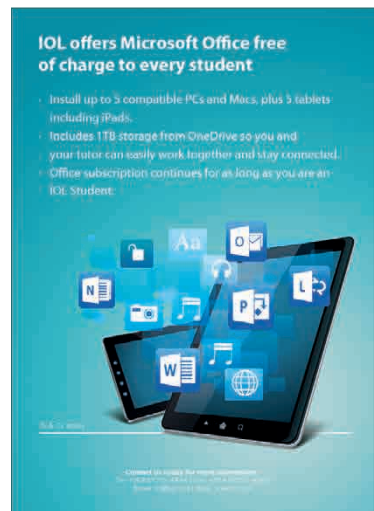
- Log onto the IOL Student Portal;
- Click on the Office 365 icon;
- You will receive a text message with your username and password;
- Sign in with the IOL credentials and download;
- On the installation page, select your language and install.

For iOS and Android:

- Download Office 365 from your app store;
- Sign in with the IOL credentials for full editing capability.

To sign in, you will need your IOL e-mail account, provided to you via text message upon registration.

Log onto <http://aka.ms/office365help> if you experience trouble installing Office 365 for a guide to resolve your issue.



2.4 PRE-RECORDED CONTACT CLASSES

IOL has scheduled pre-recorded Contact Classes on Saturdays for examination preparation. The Contact Class timetable is made available on IOL's Facebook page and are informed via text message. During these pre-recorded classes, you will watch recordings of relevant subject specialists who will advise on the examinations and give academic guidance and information pertaining the qualifications. IOL broadcasts all Contact Class pre-recordings at all our Regional Offices. After the Contact Classes, the recordings are loaded onto the IOL YouTube channel and the Student Portal for later viewing and for students who could not attend the contact classes. You can therefore watch the recording when preparing for any of the examinations scheduled for the year.

Contact Classes give you the opportunity to get clarification on anything you do not understand. You are welcome to forward questions regarding the subject to the Regional Coordinator who will forward it to the Course Coordinator. Tutors will receive all the questions and answer them during the week after the Contact Class via text message (to the student) or do another YouTube recording. Tutors also make use of e-mail or can make notes and recorded presentations which will be shared on the Student Portal. Tutors are also available via telephone. Content based recording are also available on the IOL YouTube channel.

The contact details (cell number and e-mail address) of every tutor is available on the tutor list on the Student Portal, on the assignment cover page as well as on all the PowerPoint presentation. Tutors attend to telephonic inquiries between 18:00 to 20:00 during weekdays, but are not available on the day prior to the examination in the specific subject. Always be respectful, professional, and stick to the point when you contact your tutor(s) telephonically, via SMS or e-mail.



2.5 IOL SOCIAL MEDIA PUBLICATIONS

Should urgent matters arise, IOL will publish the important information on all IOL social media platforms. This can be:

- Frequently Asked Questions
- Examination information on the different IOL qualifications
- Contact Class timetables
- Basic First Aid timetables
- Announcement of competition winners
- Any other IOL events - Important Information sessions, Graduation, Student Counsellor visits etc.

Please note this information will be available on the IOL website, the Student Portal, Facebook and Instagram.

2.6 IMPORTANT INFORMATION SESSIONS (INDUCTIONS)

The purpose of the Information session initiative is to take all IOL students through the IOL processes. You will be introduced to all the various qualifications and all student support services and gadgets such as the Student Portal and Kindle respectively.

There are always students that cannot attend these sessions and as this is an

important event, IOL opted to record the Information sessions and made it available on IOL's YouTube Channel. Recordings can also be viewed at the IOL Student Support Resource Centre.

As an IOL student, attendance to Information sessions is at no extra charge. Feel free to clarify anything you do not understand, as this opportunity is made possible to work toward your qualification comfortably.

Information sessions include the following information:

- Registration
- Assignments
- Examinations, examination credits and examination bookings
- Assessment policy
- Contact Classes
- Electronic books/Kindle
- Student Portal
- Office 365
- IOL YouTube channel
- Student Representative Council (SRC)
- School Based Studies (SBS)
- Basic First Aid (BFA)
- Counselling Services
- Study Buddy system
- Resource Centres and Regional Coordinators/Course Coordinators
- The graduation ceremony
- Alumni
- And more



2.7 RESOURCE CENTRES

IOL has Student Support Resource Centres at all Regional Offices. Each office, has a Regional Coordinator or Supervisor to assist students to make their studies as convenient as possible. Students have access to this resource centre (library) equipped with all prescribed textbooks, study guides, computers and internet access.

2.8 STUDENT COUNSELLING

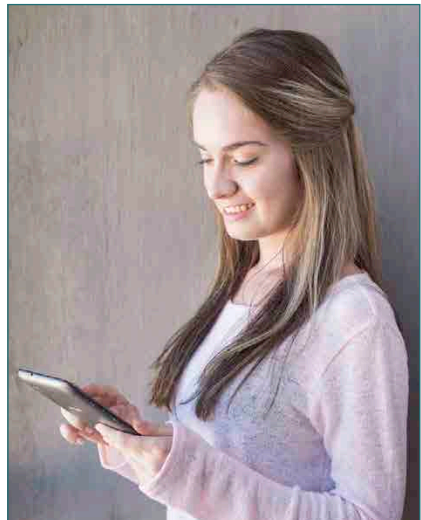
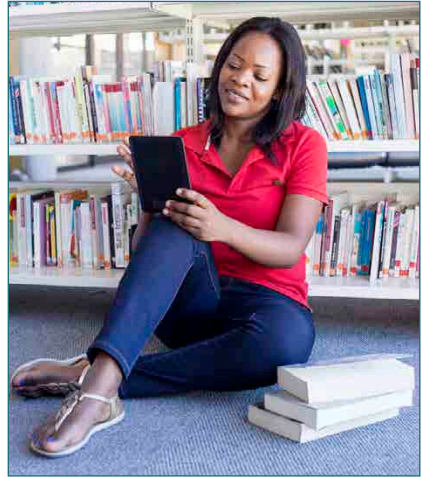
A student counsellor is available to assist students with any social, personal and/ or academic counselling that may be needed. Students will be notified via text message should the counsellor be in their region. The counsellor can also be reached telephonically at 061 - 270 9186.

2.9 STUDENT REPRESENTATIVE COUNCIL (SRC)

The SRC is the liaison between IOL and the student body. The names and contact details of the SRC members are available on the IOL website. Students are free to contact their SRC members regarding IOL-related matters.

2.10 STUDY BUDDY SYSTEM

This system was initiated to encourage study groups registered for the same academic field and living in the same area. You can contact your nearest Regional Office for a list of students' contact details. These lists are only available on request.



3. IMPORTANT QUALIFICATION INFORMATION

Please see table below for detailed information relating to all Education qualifications.

Course	Minimum and Maximum duration	Number of subjects per year	To submit assignments for the next year	School Based Studies (SBS): • Requirements to qualify • Duration • School	To qualify for BFA
Advanced Certificate Primary Education (ACPE) NQF Level 7	Minimum: 1 year Maximum: 3 years	12 Subjects	N.A.	<ul style="list-style-type: none"> After 7 subjects are passed. 3 weeks. At a school with senior primary (Gr. 4 – Gr. 7). 	N.A.
Advanced Certificate Secondary Education (ACSE) NQF Level 7	Minimum: 1 year Maximum: 3 years	12 Subjects	N.A.	<ul style="list-style-type: none"> After 7 subjects are passed. 3 weeks. At a secondary school (Gr. 8 – Gr.12). 	N.A.
Diploma in Secondary Education (DSE) NQF Level 7	Minimum: 18 months Maximum: 3 years	18 Subjects Year 1 - 14 Subjects Year 2 - 4 Subjects	N.A.	<ul style="list-style-type: none"> After 7 subjects are passed. 3 weeks. At a secondary school (Gr. 8 – Gr. 12). 	N.A.
Bachelor Education Honours (BEDHONS) NQF Level 8	Minimum: 2 years Maximum: 4 years	10 Subjects Year 1 - 4 subjects Year 2 - 6 subjects	2nd year: Three 1st year subjects, including Career Specialisation, passed	No SBS	N.A.
Bachelor in Education (BESP) NQF Level 8	Minimum: 4 year Maximum: 8 years	50 Subjects Year 1 - 11 Subjects Year 2 - 13 Subjects Year 3 - 12 Subjects Year 4 - 14 Subjects	2nd year: Seven 1st year subjects passed. 3rd year: Ten 1st year and 7 2nd year subjects passed. 4th year: Ten 1st year, twelve 2nd year and six 3rd year subjects passed.	<ul style="list-style-type: none"> Phase 1: After six subjects are passed. 4 weeks. Phase 2: After nine 1st year and six 2nd year, including SBS1 are passed. 4 weeks. Phase 3: After ten 1st year, ten 2nd year, including SBS2 are passed. 4 weeks. Phase 4: After ten 1st year, twelve 2nd year, six 3rd year and SBS 3 are passed. 5 weeks. At schools with senior primary (Gr. 4 – Gr. 7). 	In the 4th year

<p>Diploma in Junior Primary Education (DJPE) NQF Level 7</p>	<p>Minimum: 3 years Maximum: 6 years</p>	<p>41 Subjects Year 1 - 14 Subjects Year 2 - 14 Subjects Year 3 - 13 Subjects</p>	<p>2nd year: Eight 1st year subjects passed. 3rd year: Thirteen 1st and eight 2nd year subjects passed.</p>	<ul style="list-style-type: none"> • Phase 1: After 7 subjects passed. • Phase 2: After twelve 1st year, seven 2nd year subjects and SBS1 are passed. • Phase 3: After thirteen 1st year, eleven 2nd year subjects and SBS2 are passed. • Phase 4: After thirteen 1st year, fourteen 2nd year subjects and six 3rd year and SBS3 are passed. • All phases are 4 weeks. • All phases done at a school with Junior Primary (Gr.0 – Gr. 3). 	<p>In the 3rd year</p>
<p>Diploma in Pre-Primary Education (DPPE) NQF Level 7</p>	<p>Minimum: 3 years Maximum: 6 years</p>	<p>39 Subjects Year 1 - 12 Subjects Year 2 - 14 Subjects Year 3 - 13 Subjects</p>	<p>2nd year: Seven 1st year subjects passed. 3rd year: Eleven 1st year and eight 2nd year subjects passed</p>	<ul style="list-style-type: none"> • Phase 1: After 6 subjects passed. • Phase 2: After ten 1st year and seven 2nd year subjects and SBS1 are passed. • Phase 3: After eleven 1st year, eleven 2nd year and SBS2 are passed. • Phase 4: After eleven 1st year, fourteen 2nd year, six 3rd year and SBS3 are passed. • All phases are 4 weeks. • All phases done at a school with Junior Primary (Gr.0 – Gr. 2). 	<p>In the 3rd year</p>
<p>Diploma in Education: Secondary (DE) Post graduate NQF Level 7</p>	<p>Minimum: 18 months Maximum: 3 years</p>	<p>18 Subjects Year 1 - 13 Subjects Year 2 - 5 Subjects</p>	<p>No requirements</p>	<ul style="list-style-type: none"> • Phase 1: After 6 subjects passed. • Phase 2: All 1st year (semester 1 and 2) subjects passed. • 4 weeks for each phase. • At a secondary school. 	<p>After the completion of any 10 subjects</p>

Diploma in Education: Secondary (DES) NQF Level 7	Minimum: 3 years Maximum: 6 years	32 Subjects Year 1 - 10 Subjects Year 2 - 11 Subjects Year 3 - 11 Subjects	2nd year: Six 1st year subjects passed. 3rd year: Nine 1st year and six 2nd year subjects passed.	<ul style="list-style-type: none"> • Phase 1: After 6 1st year subjects passed. • Phase 2: After nine 1st year, SBS1 and six 2nd year subjects passed. • Phase 3: After nine 1st year, nine 2nd year, SBS2 are passed. • Phase 4: Nine 1st year, all (11) 2nd year, including SBS3 are passed. • 4 weeks for each phase. • At a secondary school. 	In the 3rd year
Certificate in Early Childhood Development (CECE) NQF Level 5	Minimum: 1 year Maximum: 3 years	15 Subjects	No requirements	<ul style="list-style-type: none"> • Phase 1: After 5 subjects passed. • Phase 2: After nine subjects are passed. • 3 weeks for each phase. • Early childhood classes. 	N.A
Diploma in Early Childhood Development (DECE) NQF Level 6	Minimum: 1 year Maximum: 3 years	15 Subjects	No requirements	<ul style="list-style-type: none"> • Phase 1: After 5 subjects passed. • Phase 2: After nine subjects are passed. • 3 weeks for each phase. • Early childhood classes. 	After the completion of any 9 subjects
Diploma in Policing (POLD) NQF Level 6	Minimum: 2 year Maximum: 4 years	Year 1 - 12 subjects Year 2 - 10 subjects	2nd year: Seven 1st year subjects passed.	No SBS	N.A

3.1 QUALIFICATION DURATION (MAXIMUM & MINIMUM DURATION)

Please note the exact duration of your qualification (see table maximum & minimum duration). Your studies will be terminated should the duration be exceeded. Before your last examination opportunity, you will receive a notice informing you that you only have one more examination opportunity before termination of your studies. Contact your nearest Regional Office for more information if your studies have been terminated.

3.2 RE-REGISTRATION

Should your course be terminated and you wish to re-register for the outstanding subjects, you will have to complete a re-registration form and organise for payment. You will then receive two semesters to complete the outstanding subjects before your course is terminated permanently. You will be required to resubmit assignments for all outstanding subjects.

3.3 SCHOOL BASED STUDIES (SBS)

School Based Studies (SBS) is a compulsory subject for all the education qualifications, except for BEDHONS. The student must qualify to do SBS at a school of their choice. Each phase has a specific number of weeks (see the Table above).

- You will receive a SMS notification that you qualify to do SBS. You are required to submit a completed Principal permission letter which is available on your student portal once you qualify to do SBS.
- The SBS assignment and study guide will be made available to you after submission of the completed PPL.
- After this, you may conduct SBS for the required period at the specific school stated on the PPL.
- Should you wish to change schools you need to do so before the SBS starts and you have to re-submit a PPL for the new school.
- The SBS Tutor or the Regional Coordinator may pay you an evaluation visit at any time during the SBS period. Should you not be at the school, the SBS subject will be cancelled and you will have to re-apply to do the subject SBS during another time at the school.
- After the specific period at the school elapses, you should then submit the completed SBS documents not later than the date stated on the PPL. These documents will then be sent for marking.
- You must obtain at least 60% per section (Assignment; Preparation; Presentation) to pass School Based Studies. Should the minimum mark of 60% not be obtained, you will get the opportunity to re-do the section(s). If you fail your redo, you will only be allowed to resubmit the next redo in the following semester. Should you fail the first redo, you will be required to pay for the second redo.
- The marked study guide will be sent back to you, once the results for SBS is released.

3.4 BASIC FIRST AID (BFA)

Basic First Aid is a compulsory subject for the Diploma in Pre-Primary Education (DPPE), the Diploma in Junior Primary Education (DJPE), the Bachelor Education: Senior Primary (BESP), Diploma in Education: Secondary (post graduate-DE) and the Diploma in Education: Secondary (DES). See the Table for more information.

- You will be informed via text message to book for BFA training. The BFA training sessions will be on Saturdays in the different regions.
- The BFA expenses are covered by IOL, but you will be required to pay for the training should you have booked and missed the scheduled training session or should you fail and have to redo the BFA.
- You have the option to attend BFA training elsewhere for as long as the provider offering the Basic First Aid (BFA) is accredited. You should submit your certificate to IOL and exemption will be granted.
- The Certificate is valid for two (2) years so you should make sure that the BFA Certificate is still valid upon graduation.
- Should your BFA expire before graduation you will be required to re-do at own cost through IOL or an accredited BFA institution.

3.5 RESEARCH: BEDHONS & BESP

Research 1 (Proposal & Project)

- To obtain a semester mark per semester module students must submit one assignment of 100 marks. This assignment is in the form of a research proposal of about 15 pages (Title page, Contents and Reference pages excluded) at the end of the semester. There is no further examination apart from the research proposal for which a 60% pass is required.
- Students who do not achieve the required 60% must resubmit their research.
- The marking of the research is done according to a standard checklist and also moderated.

Research Project Phase 1 and 2 is a 4th year subject (BES-RPP241) and 2nd year subject (Bed-RP22).

Students who meet requirements to do BES-RPP241 Phase 1 and 2 need to do the following:

- Print the BES-RPP241 phase 1 and 2 assignments (guidelines) from the student portal.
- Watch BES-RPP241 Phase 1 and 2 recorded videos on You Tube (type: Institute for Open Learning to access the video)
- They should always check the updated information on the portal e.g. change on schedules etc.
- Must have their own email addresses.
- submit their Research PROPOSAL and PROJECT (typed in Microsoft word) to the following email address – BESPresearch@tgh.na for BESP and BEDResearch@tgh.na for BED.
- Due dates are: 15 January; 15 April; 15 July and 15 October.
- Stick to the due dates for submitting Research Proposal and Project Report.
- Take note that late Research proposals and Project reports will not be accepted. If you miss a due date then you submit in the next date.

4. ASSIGNMENTS

All assignments can be found on the Student Portal and should be submitted on time.

Due dates: 15 January/June of each year. (The June date will depend on the Ministry of Education's official school calendar and will be communicated to students).

Please note if you mail or courier your assignments you should ensure that you courier or mail it in time to reach the IOL office before or on the assignment due date.

Assignments received after the due date, will be returned to you.

Assignments with a pass mark of at least 50%, ensure admission to the examination.

Should a mark of less than 50% be obtained, you have to re-do the assignment.

You will not be required to re-do the assignment if you met the pass mark requirement of 50% for the examination.

You should, under no circumstances, copy from another student. Should copied assignments be detected by the tutors, all students involved will be allocated a mark of 2%. The Disciplinary Committee will evaluate copied assignments which may result

in students being suspended for one (1) year, two consecutive examination sessions. For submitting the wrong assignment (of a previous year/another subject/etc.), you will receive a mark of 3%. All marked/unmarked assignments will be sent back to you with the reason why it was not marked.

Once the assignment results are released the student's delivery note will be prepared and students will receive an sms to inform them to collect their assignments before a specific date. Assignments not collected will be mailed to the student's postal address indicated on the assignment.

Assignments being returned to IOL from the postal service will be shredded, where after no further queries on assignments will be attended too.

5. ASSESSMENT POLICY

Assessment per semester module consists of one (1) assignment. A 50% semester assessment mark (assignments), SM, is required for admission to examinations. A sub-minimum of 50% must be achieved to pass the examination (EM).

A final pass mark (FM) of 50% is required, calculated on 60% of the examination mark and 40% of the assignment (assessment) mark.

The setting and marking of examination papers and assignments are moderated.

6. EXAMINATIONS

You are advised to write at least three (3) subjects of your qualification per examination session to ensure completion of studies within the given time frame.

IOL implemented an online examination booking system which allows you to write examinations at a time convenient to your schedule. You can only write the examination at the examination centre indicated on your Admission Permit.

Once the Examination results are released, the students will receive a sms informing them of the due date for examination queries and to apply and pay for the remarking of examination answer scripts.

After the remarking period, the final results will be released, where after the answer scripts, as per the directive of the Ministry of Education, will be destroyed.

6.1 RE-MARKING

After the examination marks are released, you will have a period of three (3) days to apply and pay for remarking of the examination script(s). The re-mark Application Form is available at all IOL offices.

Personal viewing of examination answers scripts is not allowed, but if you insist, you can work through the Registrar and your legal advisor.

6.2 BOOKING PROCEDURE FOR IOL EXAMINATIONS

- You will receive a SMS notification as soon as the booking period opens; it will contain examination booking deadlines.
- All bookings should be done via the Student Portal.
- Process to register for the examination via the Student Portal:
 - Log onto your Student Portal using your student number and password.
 - Click on the Exam Booking tab at the top of the screen.
 - Select and confirm your examination venue.
 - Only the subject(s) for which you qualify will be available to select; select the subject(s) that you wish to write.
 - Select “Yes” for the subject you wish to write and “No” for the ones you will not sit for. Please note if you do not select the “No” option, your booking will be invalid
 - Confirm the final examination venue and the subject(s).
 - Ensure that you receive a confirmation e-mail/SMS once you complete the process.
- The registration period will be open for atleast a week.
- You risk forfeiting one examination credit per subject should you, after booking, fail to turn up to write the subject without a valid reason.
- Valid reasons are authenticated only by the submission of a medical or death certificate.

6.3 SUPPLEMENTARY EXAMINATIONS

You will be allowed to write the Supplementary Examinations on condition:

1. That you academically qualify. You must have obtained 45% to 49% in the examination prior to the Supplementary Examination; and

Reversal of exam credits now charged at NAD330/subject for absence from exams and only on submission of Medical/Death Certificate submission (140 characters)

6.4 EXAMINATION VENUES

Examination venues are indicated on the application form and your preferred venue was chosen when you completed your application form. It will be possible for you to change the examination venue when you do your examination booking. You will only be allowed to write your examination at the venue indicated on your admission permit.



6.5 EXAMINATION CREDITS AND REWRITE

You have two examination credits for each subject. You will be allowed a free examination re-write if you fail a subject. You will have to apply and pay to re-write for that specific subject should the subject be failed for the second time. That subject can then be written during the following examination session. Rewrite application forms are available at all IOL offices.

7. CHANGES IN PERSONAL INFORMATION

It is important to inform IOL of any changes in your personal details (address, mobile phone number, surname etc.) You can do this by sending an e-mail to iol@tgh.na, or by completing a 'Change of Details' form at your nearest IOL Regional Office. You can also update your information on the Student Portal. It is important that you update your

information to ensure that valuable information from IOL reaches you on time.

8. GRADUATION CEREMONIES

The Graduation Ceremony will be held once a year. Students will be notified in advance.

Please note that certificates and diplomas will only be printed on specific dates as decided by the institution. The dates depend on examination results and SBS submission due dates.

9. CUSTOMER FEEDBACK FORM

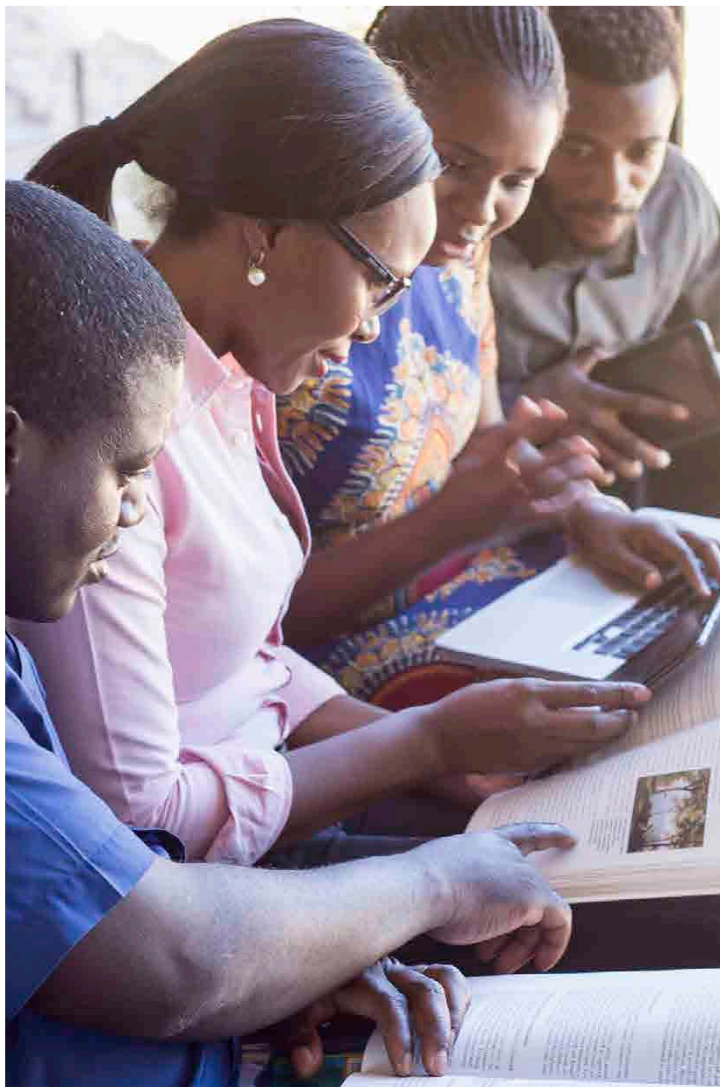
Please make sure to complete a customer feedback form whenever you visit any of the IOL Regional Offices as this will enable IOL to improve on services rendered to you. You are also required to complete a customer feedback form the first time you log on to the IOL Student Portal feedback. Customer feedback can also be sent via email to iol@tgh.na.

10. ALUMNI ASSOCIATION

When you complete your studies, you will form part of the IOL Alumni. IOL wishes to keep in touch with its students and to stay updated on all your accomplishments. Therefore, IOL will appreciate it that you keep us updated about your accomplishments. You can do this via your Student Portal by completing our developmental impact questionnaire.

For more information, please visit www.iol.na or contact the IOL Call Centre at 061-270 9100.

**Good luck with your studies and
may you succeed in all your future endeavours.
Remember: Education is the greatest equaliser**



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